

Important Notice to Beaver Borough Municipal Authority Residential Customers

The Beaver Borough Municipal Authority is providing an exterior water service line protection program to all eligible homeowners in Beaver **at no added cost**.

Beginning October 15, 2024, eligible residential homeowners who receive water service from the Municipal Authority will have repair protection on their exterior water service lines through the Authority's base water rates, with repairs arranged by our vendor Service Line Warranties of America (SLWA). If you currently have an exterior water service line plan from SLWA, it will remain in effect until it is cancelled on **Oct. 15**, at which point you will be enrolled in the exterior water service line program available to all Municipal Authority residential customers. The new program will offer the same benefits as your current plan, and you will see **no change in coverage**. All homeowners should receive a notice in their August water bill, which will arrive in September, with details on the new Authority-wide program.

You do not need to do anything to be enrolled in the program. ***Your enrollment is automatic, and your coverage begins on Oct. 15 at no added cost to you. You will not receive a bill from SLWA or any other third-party entity for this program.***

This program is provided by the Municipal Authority, and all repairs will be arranged by SLWA, **so any questions about repairs should be directed to SLWA. Beginning Oct. 15, if you experience a water leak, contact SLWA at 1-844-257-8795 24-hours a day, 365 days a year to schedule an appointment.**

If you experience an exterior water leak, call SLWA and they will dispatch a qualified, insured and local plumber to handle the covered repair. **You do not need to find your own plumber.** Once the repair is completed, the plumber will be paid directly up to the benefit amount and repairs are guaranteed for one year. A summary of the program details is available here [beaverboroughwater.us/waterlinecoverage].

Only the water service line program from SLWA will now be included through the municipal authority's base water rates. Other **optional** plans from SLWA, such as exterior sewer service line, in-home plumbing or water heater repair or replacement plans will not be affected and there will be no changes in their coverage or payment.

Borough residential homeowners may enroll in one of these added, **optional** plans if they choose. Billing for these plans is available monthly, quarterly or annually, payable directly to SLWA. SLWA recommends that residents check with their homeowners' insurance and compare plans to decide the best choice. If you are interested in enrolling in one of these plans, contact SLWA at 1-844-257-8795 or visit slwofa.com.

****Coverage excludes commercial properties**

